

## Enrollment for Quest plan workflow:

When enrolling, information must match HMSA Subscriber ID card. Quest member must be 18 years or older to enroll an use Online care.

1. **Go to:**  
<https://hmsaonlinecare.com/landing.htm>
2. **Enter Demographics** ( First name, Last Name, Email)  
**Note:** Accounts cannot share same email address
3. **Create password** (Must be at least 7 character, contain at least one letter, and at least one number)
4. **Agree terms of use** by clicking check box
5. Click **“Sign Up”**

6. Set Current Location to **“Hawaii”**
7. **Enter Date of Birth:** Month/Day/Year
8. Select Gender: **Male or Female**

1. Quest plans select **“Quest”** for health plan
2. Enter Subscriber ID number (Exclude XLQ). **Example: 1234567890**
3. Select whether you are the Primary Subscriber of Health plan account by clicking **“Yes”**
4. Click **“Continue”**
5. Congratulations **“Your account has been created”**